

The Longbridge Practice

Summer 2019 Newsletter



Welcome to this edition of our practice newsletter. It has been designed to be able to pass on latest news and events concerning the practice and your health.

We have decided to try this as this is one of the ideas that has been put forward by our PPG (Patient Participation Group) to help promote communication between practice and patient.

Your comments and suggestions are always welcome.

What's New

You will notice that there has been a number of changes in the last year including the upgrading of information available to you and with a number of new staff joining the team. Please refer to the current practice leaflet for further information

GDPR

New regulations have meant that patients can access their records more easily. We suggest that any requests are put in writing and the request will be dealt with within 30 days. Probably quicker if you have online access!

Patient Messaging

The Practice is rolling out a patient messaging service whereby you may receive text messages from the practice about your health. This could be a test result, an invite for a screening or a reminder about your appointment

Cancer - Detecting it early.

The practice urges all our patients who receive an invite for breast, bowel or cervical screening to take us up on this. It is paramount to your health

Online Services

We would encourage our patients to get online. By registering for online services, you will have can make appointments online and request prescriptions. Registering is easy – ask at reception!



Our website for the practice will give you a further place to go for information:

www.longbridgepractice.co.uk

Your Health, Your Practice

We have an active Patient Participation Group at the practice which meet biannually to discuss practice issues. If you would like to find out more, please see the Practice Manager.

Thank you!